

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 07<sup>th</sup> day of August 2018**

**C.G.No:50/2018-19/Vijayawada Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

***Between***

P.Sri Rama Murthy,  
D.No:7-55,  
Vuyyuru,  
Krishna -Dist.

Complainant

***AND***

1. AE/O/T/Vuyyuru  
2. ADE/O/Vuyyuru  
3. DE/O/Vuyyuru  
4. SE/O/Vijayawada

Respondents

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**ORDER**

1. Complainant filed a petition before the Forum regarding Rectification of low voltage problem and providing of poles for rectification of loose spans.
2. Respondent No.1 in his written submission to the Forum submitted that the existing 1-PH 3 Wire line was converted into 3 PH 5 Wire line on 26.07.2018 and low voltage problem was rectified. Respondent No.1 had also enclosed complainant statement addressed to the Chairperson/CGRF wherein he expressed his satisfaction in resolving his grievance..
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 04.08.2018.at 12.05 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

04  
DESPATCHED  
DATE 10/8/18

C.G.No:50/2018-19/Vijayawada Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07<sup>th</sup> August 2018.

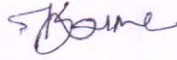
Sd/-  
Member (Finance)

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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